

Sage Telecom, Inc.
Ohio Residential and Business Service Guide

PremierCall Plan * – Monthly Rate: \$39.99. The PremierCall Plan includes the following bundle of services: Basic Local Exchange Service, including unlimited local voice calling, Caller ID Service, Sage Home Wire Maintenance, a choice of up to nine additional custom calling features, and Twelve hundred (1200) Sage 1+ long distance minutes each month. Additional services are available at discounted rates as follows: Sage Voice Mail - \$1.99, eSageLink Dial Up - \$9.95.

ValuePlus Plan * – Monthly Rate: \$29.99. The ValuePlus Plan includes the following bundle of services: Basic Local Exchange Service, including unlimited local voice calling, Caller ID Service, Sage Home Wire Maintenance, a choice of up to nine additional custom calling features, and Two hundred (200) Sage 1+ long distance minutes each month. Additional services are available at discounted rates as follows: Sage Voice Mail - \$1.99, eSageLink Dial Up - \$9.95.

EasyCall Plan * – Monthly Rate: \$21.99. The EasyCall Plan includes the following bundle of services: Basic Local Exchange Service, including unlimited local voice calling, Caller ID Service, and Call Waiting Service.

*Sage Simply Savings Superior – Monthly Rate: \$39.99

Sage Simply Savings Superior includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, 1200 Minutes of 1+ Calling each month, and Free Caller ID Service. Sage Simply Savings Superior also includes the following Custom Calling Features – Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling 8, Call Forwarding, Three-way Calling, Automatic Callback, Wait & See, and MultiRing.

*Sage Simply Savings Preferred – Monthly Rate: \$29.99

Sage Simply Savings Preferred includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, 300 Minutes of 1+ Calling each month, and Free Caller ID. Sage Simply Savings Preferred also includes the following Custom Calling Features – Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling 8, Call Forwarding, Three-way Calling, Automatic Callback, Wait & See, and MultiRing.

*Sage Simply Savings Essentials – Monthly Rate \$24.99

Sage Simply Savings Essentials includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, 300 Minutes of 1+ Calling each month, and Free Caller ID. Sage Simply Savings Essentials also includes the following Custom Calling Feature – Free; Call Waiting. Sage Simply Savings Essentials also includes any one of the following Custom Calling Features; Wait & See, Three-way Calling, or Call Forwarding.

*Simply Savings Essentials – Features – Monthly Rate \$24.99

Simply Savings Essentials – Features includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, and Free Caller ID. Sage Simply Savings Essentials - Features also includes the following Custom Calling Feature – Free; Call Waiting. Sage Simply Savings Essentials - Features also includes any one of the following; Security Package: Toll Restriction, Call Blocker, Wait & See, Three-way Calling, and Call Forwarding – Free, Voicemail Discounted; Basic \$4.95 or Enhanced \$5.95, or eSageLink ISP discounted; \$12.95.

*Sage Simply Savings Unlimited – Monthly Rate: \$60.99

Sage Simply Savings Unlimited includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, Unlimited Minutes of 1+ Calling, Free Caller ID, and Free Sage Home Wire Maintenance. Sage Simply Savings Unlimited also includes the following Custom Calling Features – Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling 8, Call Forwarding, Three-way Calling, Automatic Callback, Wait & See, and MultiRing. Additional services are available at discounted rates as follows: Sage Basic Voice Mail - \$4.95, Sage Enhanced Voice Mail - \$5.95, eSageLink Dial Up - \$9.95.

* Uniendo Familias Plan – Monthly Rate: \$27.99. The Uniendo Familias Plan includes the following bundle of services: Basic Local Exchange Service, including unlimited local voice calling, Caller ID Service, Call Waiting

Service, and a choice of one additional custom calling feature. 2-Way Metropolitan calling where available at an additional charge. (Grandfathered Plan as of December 16, 2009)

***Simply Savings – Monthly Rate: \$29.99**

Simply Savings includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, 120 Minutes of 1+Calling each month, and Free Caller ID Service. Simply Savings also includes the following Custom Calling Features - Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling, Call Forwarding, Three-Way Calling, Automatic Callback, Wait & See, and MultiRing. (Grandfathered Plan as of November 1, 2006)

***Sage Unlimited Plan – Monthly Rate: \$49.99**

Sage Unlimited Plan includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, Unlimited Minutes of 1+Calling, Free Basic Voicemail Service, and Free Caller ID Service. Sage Unlimited Plan also includes the following Custom Calling Features - Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling, Call Forwarding, Three-Way Calling, Automatic Callback, and Wait & See. (Grandfathered Plan as of March 15, 2004)

***Simply Savings PLUS – Monthly Rate: \$34.99**

Simply Savings PLUS includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, 120 Minutes of 1+Calling each month, and Free Caller ID Service. Simply Savings PLUS also includes the following Custom Calling Features - Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling, Call Forwarding, Three-Way Calling, Automatic Callback, Wait & See, and MultiRing. (Grandfathered Plan as of August 1, 2006)

***Simply Savings COMPLETE – Monthly Rate: \$45.99**

Simply Savings COMPLETE includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, 750 Minutes of 1+Calling each month, Free Basic Voicemail Service, and Free Caller ID Service. Simply Savings COMPLETE also includes the following Custom Calling Features - Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling, Call Forwarding, Three-Way Calling, Automatic Callback, Wait & See, and MultiRing. (Grandfathered Plan as of October 18, 2004)

***Simply Savings COMPLETE Plan B – Monthly Rate: \$44.99**

Simply Savings COMPLETE Plan B includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, 500 Minutes of 1+Calling each month, Free Basic Voicemail Service, and Free Caller ID Service. Simply Savings COMPLETE Plan B also includes the following Custom Calling Features - Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling, Call Forwarding, Three-Way Calling, Automatic Callback, Wait & See, and MultiRing. (Grandfathered Plan as of August 14, 2006)

***Simply Savings Choice – Monthly Rate: \$29.99**

Simply Savings Choice includes the following services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, 120 Minutes of 1+Calling each month, and Free Caller ID Service. Simply Savings Choice also includes the following custom Calling Features - Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling, Call Forwarding, Three-Way Calling, Automatic Callback, Wait & See, and MultiRing. Simply Savings Choice also includes any one of the following features packages: Voicemail – includes Sage Basic Voice Mail. Home Wire Maintenance – includes Sage Inside Wire Maintenance coverage. Privacy Package – includes Non-Published Service. (Grandfathered Plan as of August 1, 2006)

Ohio Budget Service Plan – Monthly Rate: \$24.89

Ohio Budget Service Plan includes the following bundle of services; Residential Basic Local Exchange Service, including Unlimited Local Voice Calling, and Caller ID Service, plus the Customer Calling Feature; Call Waiting. (Grandfathered Plan as of August 6, 2008)

*Business Choice – Monthly Rate: \$40.99

Business Choice includes the following services; Business Basic Local Exchange Service, including Unlimited Local Voice Calling, 120 minutes of 1+Calling each month, and Free Caller ID Service. Business Choice also includes the following Custom Calling Features - Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling, Call Forwarding, Three-Way Calling, Automatic Callback, Wait & See, and Multi Ring Additional services are available at discounted rates as follows:

Basic Voice Mail - \$6.45

Enhanced Voice Mail - \$9.45

eSageLink Dial Up - \$13.95

(Grandfathered Plan as of July 6, 2009)

*Sage Business Advantage Pro – Monthly Rate: \$34.99

Sage Business Advantage Pro includes the following services; Business Basic Local Exchange Service, including Unlimited Local Voice Calling, and Free Caller ID Service. Sage Business Advantage Pro also includes the following Custom Calling Features - Free; Repeat Dialing, Call Waiting, Call Screen, Speed Calling, Call Forwarding, Three-Way Calling, Automatic Callback, Wait & See, and MultiRing.

Additional monthly services:

Basic Voice Mail - \$8.00

Enhanced Voice Mail - \$15.00

eSageLink Dial Up - \$13.95

Business Nationwide 120 (120 Minutes of 1+Calling) - \$4.99

Business Nationwide 600 (600 Minutes of 1+Calling) - \$17.99

Business Nationwide 1400 (1400 Minutes of 1+Calling) - \$29.99

Business Nationwide 2400 (2400 Minutes of 1+Calling) - \$34.99

(Grandfathered Plan as of July 6, 2009)

*Sage Business Value – Monthly Rate: \$36.00; Business Value with Metropolitan Calling \$60.00

The Sage Business Value plan includes the following bundled services: Basic Local Exchange Service, including unlimited local voice calling,

A choice of any of the following Custom Calling Features – Free: Caller ID, Call Waiting, Call Forwarding, Multi-Line Hunt, Call Waiting ID

One hundred eighty (180) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Rate for additional minutes is at a discounted \$0.05 rate.

Business Multi-line Discount

Business Customers who subscribe to Sage Business Value are eligible for a discount on their monthly service plan bundled rate for all lines except the first line. To be eligible, the Customer must have at least two (2) active business lines on the same account. Discount can be applied on up to nine (9) lines. Customers who qualify will have their monthly service plan bundled rate discounted by 20 percent of the monthly recurring charge per line. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Sage reserves the right to cancel this offer at any time.

Business Win-back Free Month Credit

This offer is available to Win-back business Customers who subscribe to any currently available plan. To be eligible for a Win-back offer, the Customer must have previously had local service with Sage, then switched their service to another local service provider and is now returning to Sage as a Customer with local service. Customers

must choose Sage as their intraLATA and interLATA long distance carrier to qualify and may not combine this offer with any other Sage promotions or offers.

Customers who qualify will receive a one-time credit for their monthly service plan bundled rate on their first bill from Sage Telecom. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good standing at the time of the credit is issued to receive the credit. The Business Win-back Free Month Credit is available on up to four (4) business lines per account. Sage reserves the right to cancel this offer at any time.

Business Free Month Offer

This offer is available to new Sage business Customers who subscribe to any currently available business plan. Customers must choose Sage as their intraLATA and interLATA long distance carrier to qualify. This credit may not be combined with any other Sage promotions or offers.

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their third invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. Customer must be in good payment standing at the time the credit is issued to receive the credit. The Business Free Month Offer is available on up to four (4) business lines per account. Sage reserves the right to cancel this offer at any time.

Free Month Business SAVE Offer

Current Sage business Customers who contact Sage Telecom about discontinuing their service may be eligible for the Free Month Business SAVE Offer on their monthly service plan bundled rate if they agree to keep their phone services with Sage Telecom. To be eligible, the Customer must have local service with Sage for at least six (6) months, be in good payment standing and have a business type of service. This credit may not be combined with any other Sage promotions or offers. Customer is limited to one (1) SAVE discount per twelve (12) month period.

Customers who qualify will receive a credit equal to the amount of their monthly service plan bundled rate on their first invoice after the offer is applied. The then-effective tariffed rate will apply in full each month thereafter. Additional charges may apply if Customer exceeds 9000 minutes during any consecutive thirty-day (30) period. Credit amount does not include any additional charges for optional features, long distance, taxes, fees, surcharges, or other services. This offer is available on up to two (2) lines on a single business account. Customer must be in good payment standing at the time the credit is issued to receive the credit. Sage reserves the right to cancel this offer at any time.

*This service can only be purchased with non-regulated and/or detariffed services.