

Information on Sage Telecom Account Security

Sage Telecom is always improving our customer's experience. Recent changes in federal regulations require telecommunications providers to implement more rigid account security for customer information. Sage Telecom is complying with these new regulations. As a result, we are improving account security to provide required security for your Sage Telecom account. That is why, effective December 4, 2007, an Access Code is being added to your account. This means that when you contact Sage Telecom, either via telephone or Sage Telecom's website, you will be asked for an Access Code before your account data can be accessed.

What is CPNI?

Customer Proprietary Network Information or "CPNI" includes information that is specific to your Sage Telecom monthly service plan and calling features. It includes information about your service usage history, including; numbers dialed on the telephone number, how long those calls lasted, and where the calls were made from. (CPNI does not include certain personally identifiable information, such as your name, telephone number and e-mail address.) Sage Telecom is committed to fulfilling our regulated requirements and providing you with a secure customer experience.

Why does Sage Telecom ask its customers to Opt-In for certain offers and promotions?

Sage Telecom likes to help customers save money. By opting-in Sage Telecom can help point you toward new products and services that may match your needs. The Federal Communications Commission requires that we get your Opt-In selection to do so.

How can you provide the authorization necessary to receive Sage Telecom offers, customized for you?

Customers may log on at www.Sagetelecom.net/setupsecurity.html to "Opt-In." Review the information and select Opt-In. Customers may also contact Sage Telecom at 888-449-4940 and request to Opt-In. When you Opt-In, it enables us to share protected information with our personnel and trusted partners so that you may receive information on new product offerings that may save you money.

How can Sage Telecom customers restrict access to their CPNI?

By Opting in, it will be possible for you to receive additional information about new products and services. If you do not Opt-in your CPNI will remain restricted. It's your choice.